

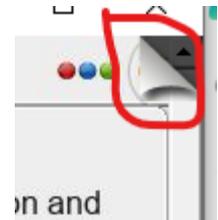
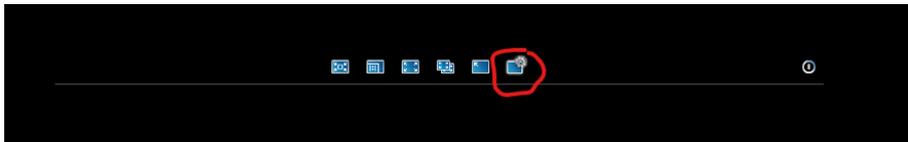
NX Connects Troubleshooting

Screens are Green

This is usually due to a laptop GPU that is not an NVIDIA one. There is a setting in the "Advanced Display Settings"

- You will need to access NX Connects' Settings either by:
 - If you are running Jmenu, then open the NX connects screen from your menubar
 - If you are running NX Desktop, then move your mouse to upper-right corner, wait a second, a small image of a page corner turn down will appear, click on it:

- Click on the settings icon:



- **Display**
 - **Change Settings**
 - **Modify Advanced Settings**
- The option that usually solves this issue:
 - **“Disable Client Side Hardware Decoding”**.
- You may have to disconnect your session and reconnect. This is not always required.